

# Highlighting Support Offerings from Parent to Parent USA

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# Housekeeping

- This webinar is scheduled to last 1 hour, including Q&A.
- All dial-in participants will be muted to enable the speakers to present without interruption.
- The webinar is being recorded and will be sent via email with the slides, regional family-led organization reference guide and a brief evaluation survey after the live presentation.
- Questions can be submitted via the chat function at any time during this presentation. We will have a dedicated time to answer questions at the end of the presentation.



# Agenda

- Introduction to the Family Center
- Parent to Parent USA Presentation
- Question & Answer



# National Genetics Education and Family Support Center (Family Center)









#### Funded by HRSA to:

- Help families develop skills to partner with professionals and improve systems of care
- Assist RGNs in partnering with families & family-led orgs
- Assist with outreach to diverse & medically underserved families
- Provide Education & Support



#### Family Center Regional Guides: Referral to Support and Partnering with Family-Led Organizations

#### REFERRAL TO SUPPORT AND PARTNERING WITH FAMILY-LED ORGANIZATIONS: A REFERENCE GUIDE

The National Genetics Education and Family Support Center (Genetics Education & Family Support Center) is a companion project to the Regional Genetics Networks (RGNs). RGNs link medically underserved populations to quality genetic services and provide resources to genetic service providers, Primary Care Physicians, public health officials, and families. In many cases though, linking isn't enough. Individuals and families need direct support and assistance.

The Genetics Education & Family Support Center works to:

- Assist the RGNs in their efforts to develop meaningful partnerships with families and family-led organizations and reach medically underserved and diverse families.
- Provide emotional, informational, and navigational support for individuals and families who have, or are at-risk of having a genetic condition;
- Provide education and resources on genetic conditions;
- Link individuals and families to services and supports, especially those families in underserved areas
- 5. Help families develop skills to partner with professionals and improve systems of care

The following family-led organizations can help families navigate the system of care system and connect families to the information, resource, and support services they may need. In addition, family-led organizations can partner with RGNs and other families to help build capacity for family leadership and engagement to improve genetic educational materials, services, and programs.

#### FAMILY-LED ORGANIZATIONS: MOUNTAIN STATES REGIONAL GENETICS NETWORK (MSRGN)

Texas	Texas Parent-to-Parent	Texas Parent-to-Parent	Texas FFCMH	There are 3 PTIs in Texas. Identify the PTI
	512-458-8600 or	512-458-8600 or	512-944-9972	for your region TX at
	866-896-6001	866-896-6001	E-mail ffcmhtexas@gmail.com	http://prntexas.org/about-prn/find-your-
	https://www.txp2p.org/ser	https://www.txp2p.org/se		pti/
	vices/family-to-family-	rvices/talk-to-another-		PATH Project
	health-info	parent/peer-parent-		409-898-4684 or
		mentor-program		800-866-4726
				http://prntexas.org/texas-ptis/path-
				project/
				PEN Project
				915-259-8717
				833-847-2686
				http://prntexas.org/texas-ptis/pen-
				project/
				TEAM Project
				281-969-5944
				877-832-8945
				http://prntexas.org/texas-ptis/team-
				project-2/
Utah	Utah Parent Center	Contact a neighboring	Allies with Families	Utah Parent Center
	801.272.1051 or	state	801-433-2595 or 877-477-0764	801.272.1051 or 800.468.1160
	800.468.1160		www.allieswithfamilies.org	http://www.utahparentcenter.org/projects
	http://www.utahparentcen			/pti/
	ter.org/projects/ufv/			info@utahparentcenter.org
Wyoming	SAO: UPLIFT	Contact a neighboring	UPLIFT	Parent Information Center
	800-492-3199	state	800-492-3199	800-660-9742
	www.upliftwy.org		www.upliftwy.org	307-684-2277
	505 M			www.wpic.org
	F2F: Wyoming Institute for			
	Disabilities (WIND)			
	307-766-2761 or			
	888-989-9463			
	http://www.uwyo.edu/win d/f2f/			
	<u>U/121/</u>	l	l	



# Parent to Parent USA

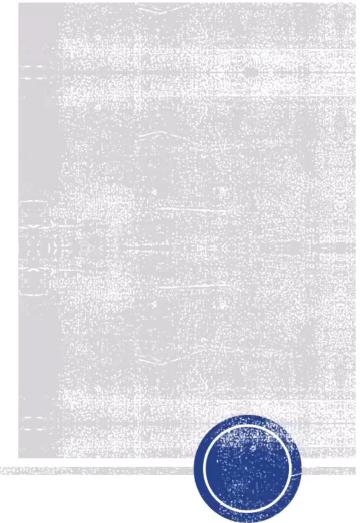
Presenters: Lily Brown, Co-Executive Director, P2P USA

Marsha Quinn, Co-Executive Director, P2P USA

Carmina Cirioli, Co-Executive Director, PATH Parent to Parent/Family Voices of CT & Parent to Parent USA Board President







Slide 1 of 10

#### The Four Stages of Adaptation

by Dr. Nancy Miller

#### Surviving

- What you do to keep going when you are feeling completely overwhelmed
- Coping and reacting

#### Searching

- A time of acting, of moving forward from your reactive stage of Surviving
- The awakening of a sense of control

#### Settling In

- Gaining a greater sense of control over your daily life
- A shift in balance, your definition of "normal" changes

#### Separating

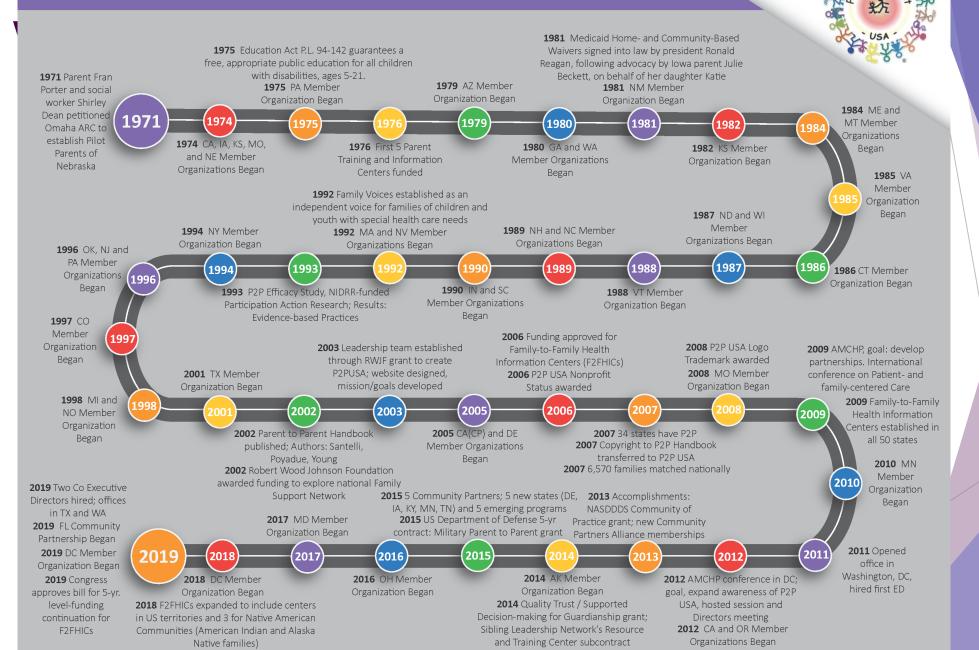
- A necessary process in development
- Small steps to independence throughout childhood

#### Where did we come from?

- ▶ 1971- Greater Omaha Arc in Omaha, Nebraska to establish Pilot Parents of Nebraska, a program in which parents of children with disabilities could share information and emotional support with other parents through a one-to-one match.
- ▶ 1974- Four more Parent to Parent programs launched in Nebraska, Iowa, Kansas, and Missouri
- ▶ 2003- Parent to Parent of the United States (Parent to Parent USA) was created with funding from the Robert Wood Johnson Foundation to ensure that families nationwide whose children have special needs have access to Parent to Parent support.
- ▶ 2006 Parent to Parent USA was incorporated as a 501(c)(3.



#### Parent to Parent Movement



#### Our mission and vision

- ▶ **Mission:** Our mission is to support a national network of Parent to Parent programs to ensure access to quality emotional support for families of individuals with disabilities and/or special health care needs.
- ▶ **Vision:** Parent to Parent USA will support a network of viable, sustainable, fully-functioning and effective Parent to Parent programs in all 50 states through hands-on support, training and technical assistance, and high quality tools and resources. Our network's parent leadership and engaged membership will serve as strong advocates, provide robust mentoring opportunities, and develop the working partnerships with funders, service providers, and others needed to sustain and grow the program nationwide.



#### Our Values

- ► Each family's journey has value and can offer hope and inspiration to others.
- Peer support fosters mutual growth and resilience in families and among programs.
- ► Evidence-based practices ensure consistency and quality throughout the network.
- ► Leadership, integrity, and partnership build capacity and sustainability.



#### Support Parent Training Modules

Part One : About Parent to Parent

# Part Two: LEARNING

 Increasing Knowledge to Support Others

# Part Three: FEELING

 Understanding and Coping with Emotions

# Part Four: LISTENING

 Communicating in a Support Role

#### Part Five : CARING

 Encouraging Parents to Care for Themselves

## **Support Parent Training**









Formally Trained Volunteers

In person/online

5 hour typically

10-12 people

#### Making the Match

Seeing the Support Parent as a reliable supporter depends on three components:

- ► Similarities, or a sense of sameness, between the parents and their children with special needs and their situations
- ► Flexible availability of support.
- Support that flows both ways.

Matches can be made based on many different factors:

▶ Diagnosis, age of child, geography, cultural/ethnicity, language, etc.



#### Network for Matching

- ► Each organization maintains a roster and/or database of volunteer support parents that are available for one-to-one matches with referred parents.
- ▶ All alliance members have access to national listserv platform:
  - ► Matching Group: allows our organization's Coordinators access to a national network of Support Parents where rare genetic and diagnosis matches can be made.



## P2P Best Practice Timeline for Parent Support Match



Contact the referred parent within 24 to 48 hours



Follow up with the parent and supporting parent within 1



x4 contacts

Evaluation call 8 weeks after match

24 to 48 hours

Connect referred parent to supporting parent and/or requested resource(s)

Match

1 week

A Total of 4 Contacts within the first 8 weeks of referral weeks







#### What is our impact?

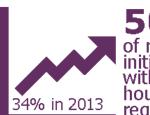




Support Parent training lasts on average

#### 5H20M using a combina

using a combination of in-person and online sessions



50% of matches initiated within 48 hours of request



An average of



between matches in the first 8 weeks



"Mentors make a huge difference in giving me the confidence to care for my child."

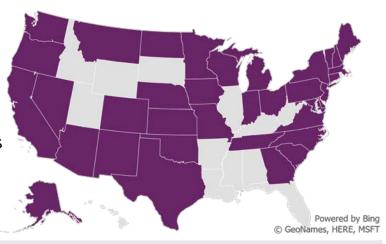
Source: P2P USA 2018 Annual Member Survey

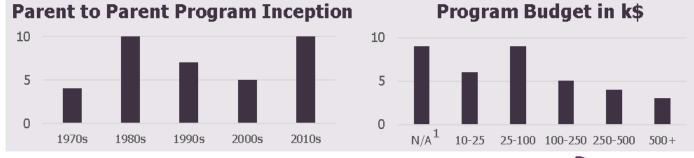
#### How do we execute?

36 Alliance Members

ensuring access to quality emotional support for families of individuals with disabilities or special health care needs

**2** Community Members





96% of P2P staff are parents of children or youth with disabilities or special healthcare needs

19
Languages
spoken by P2P staff

Source: P2P USA 2018 Annual Member Survey

#### Camaraderie- noun

mutual trust and friendship among people who spend a lot of time together. synonyms:

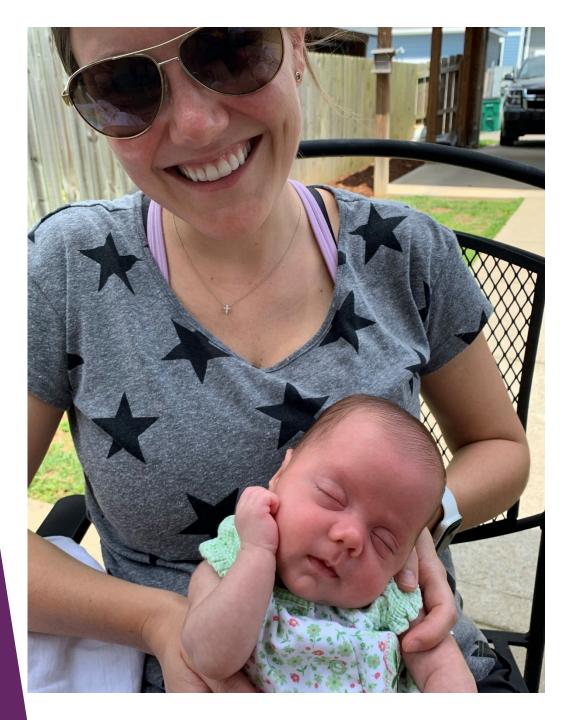
<u>friendship</u> · <u>comradeship</u> · <u>fellowship</u> · good fellowship · <u>companionship</u> · <u>brotherliness</u> · <u>brotherhood</u> · <u>sisterhood</u> · <u>closen</u> <u>ess</u> · <u>affinity</u> · <u>togetherness</u> · <u>solidarity</u> · mutual support · <u>sociability</u> · <u>team</u> <u>spirit</u> · <u>comradery</u> · <u>esprit de corps</u>





"Tennessee Parent to Parent has given me the opportunity to take my NICU experience with 25 week twins and use it to pour support and encouragement into other parents walking through the same journey".

► The Scott Family



"P2P connected me with a valuable resource who provided relatable advice and uplifting support while my baby was in the NICU".

> ► Olivia Gianeselli parent of Stuart Anne Gianeselli- Tennessee



▶ "Parent to Parent introduced my husband and I to our first "Down syndrome family" while I was pregnant with our baby who had a prenatal diagnosis of Ds. Meeting the McMahan Family showed us that even though life was going to look a little different than we planned, everything was going to be OK. Spending hours playing and talking with the family was just what we needed!"

Melanie Harrington, WA



Parent to Parent was the first time I said "my daughter has Down syndrome" to a stranger. It was where I could be a first time mom, and not feel like an outsider. It has been the connection to amazing and cherished friends. It means everything."

► Sheila McMahan, WA

#### Takeaways/Collaboration Opportunities

- ► Disseminate materials on genetic support and family engagement to our Members and families
- ► Connect with parents who receive genetic services for input
- Share P2P resource to families who receive genetic services for ongoing support

► To connect with Parent to Parent USA, please contact us at:

memberinfo@p2pusa.org







# Thank you!

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